

# LEADERSHIP

THE HEART OF IT ALL



## OKLAHOMA SOCIETY OF CERTIFIED PUBLIC MANAGERS

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19th Annual  
Professional Development Conference  
September 5, 2008



Oklahoma Society of Certified Public Managers  
19th Annual Conference  
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***LEADERSHIP—The Heart of It All***

**CONFERENCE AGENDA**

Friday - September 5, 2008

- 7:30 – 8:30 a.m. . . . . Registration and Continental Breakfast
- 8:30 – 8:35 a.m. . . . . Opening  
*Barbara Taft, CPM – OSCPM President*
- 8:35 – 8:45 a.m. . . . . Welcome  
*Oscar B. Jackson, Jr.*  
Administrator and Cabinet Secretary for  
Human Resources and Administration
- 8:45 – 10:00 a.m. . . . . Keynote  
*Bobbie Staten – Why They Make You Crazy*
- 10:00 – 10:20 a.m. . . . . Break – Soft Drinks, Coffee
- 10:20 – 11:50 a.m. . . . . Concurrent Sessions
- Panel: Change – Evolution or Revolution  
—*Rhonda Sias, Facilitator*
  - Balancing Your Choices in a Crazy, Busy World  
—*Andy Core*
  - Welcome to SmartBoard Interactive Whiteboard  
—*Pam Moore*
  - East Meets West: Work Surfing the Yoga Big Blue  
—*Teri Dalton, MBA, CNA; and Lundy Smith*
- 11:50 a.m. – 1:15 p.m. . . . . Lunch
- 1:15 – 2:45 p.m. . . . . Concurrent Sessions
- Panel: Change – Evolution or Revolution,  
—*Rhonda Sias, Facilitator*
  - Balancing Your Choices in a Crazy Busy World,  
—*Andy Core*
  - Welcome to SmartBoard Interactive Whiteboard,  
—*Pam Moore*
  - East Meets West: Work Surfing the Yoga Big Blue  
—*Teri Dalton, MBA, CNA and Lundy Smith*
- 2:45 – 3:05 p.m. . . . . Break – Soft Drinks, Cookies
- 3:05 – 4:35 p.m. . . . . General Session  
*Ed Pulido – Challenge, Triumph, and  
Change: Creating a Passion for Your Work*

## SPEAKER LINEUP

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### *Oscar B. Jackson, Jr. – Welcome*

Oscar Jackson serves as administrator of the Office of Personnel Management and the Governor's Cabinet Secretary of Human Resources and Administration. He was originally appointed by Governor David Walters, a Democrat, in June 1991, and subsequently reappointed by Governor Frank Keating, a Republican, and Governor Brad Henry, a Democrat. He is a past president of the National Association of State Personnel Executives (NASPE), which is composed of his counterparts in the states and U.S. territories. And, he is the immediate past president of the International Public Management Association for Human Resources (IPMA-HR), which represents the interests of over 10,000 public sector HR professionals in local, state and federal government, and the international community. He is also a past president of the Public HR Certification Council, which is administratively responsible for the IPMA-HR certification program. He was granted the IPMA-HR certification of IPMA-CP as a Certified Professional in 2000, and was recertified in 2003 and 2006.

### *Bobbie Staten – Keynote*

Bobbie Staten has been a professional speaker since 1986. She's a humorist, motivational speaker and trainer for various industries and associations throughout the nation. Topics include wellness, stress, communications, and goal planning. Before becoming a professional speaker, Staten was owner and developer of a medically monitored clinical weight reduction corporation, wellness center director, nursing education instructor, and a clinical nurse. She has her bachelor's degree in nursing and her MPH from the University of North Carolina at Chapel Hill.

Why They Make You Crazy is a fun and informative look at different personality styles. This is a motivational presentation designed to give you the jump-start you've been missing. Participants will learn basic behavioral tendencies of their own personality style and the styles of others. Focus on how to use this information to improve relationships with co-workers, peers, and customers, and to improve communication, and foster harmony at work and at home.

### *Rhonda Sias – Panel – Change: Evolution or Revolution*

President and CEO of The MOSAIC Group, LLC, Rhonda Sias is an experienced and skilled business management consultant with an extensive background in leadership, strategic planning and development, transformational change initiatives and project management, helping organizations achieve and exceed their business goals and objectives. Sias brings 30 years of expertise and specialized skills in listening and quickly assessing a business situation to create actionable strategies. Her partnership and teaming style enables quick adaptation to a company's specific culture and work environment so she is well positioned to help drive change and increase business effectiveness. Sias puts her skills to work by facilitating a multi-disciplinary panel that will share their vision, planning, business model development and process development used to make needed business changes within their agencies.

### *Andy Core – Balancing Choices in a Crazy, Busy World*

Andy Core knows what the problem is. You don't have time to attend this program. You are trying to do more with less at work, keep your significant other and family happy, live healthy and still have time for yourself. And that is exactly why you should attend. Core has a master's degree in the science of human performance and performed research and understands how men and women respond to stress, stress testing, and what it takes to change your health behaviors for the better. Over the last 17

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## **SPEAKER LINEUP**—*continued*

years, Core has contributed to improving the overall health of some of America's most successful companies as well as some of our most unhealthy communities. His success rate at helping people go from knowing they need to live a healthier and more balanced life to actually living it is 13 times the national average. Core will ignite your motivation and show you how you can increase your capacity to be better at work and home in 24 hours or less.

### ***Pam Moore – Welcome to Smartboard Interactive Whiteboard***

Pam Moore brings 10 years of business experience bundled with energy and fun to all of her sessions. She is an experienced trainer in adult education, presentation and process development. Moore will be introducing you to the basics and how to make the SMART Board interactive whiteboard work for you and your customers. This product of SMART Technologies is a large, touch-controlled screen that works with a projector and a computer. The projector displays the computer's desktop image onto the interactive whiteboard, which acts as both a monitor and an input device. Users can write on the interactive whiteboard in digital ink or use a finger to control computer applications by pointing, clicking and dragging, just as with a desktop mouse. This session highlights a state of the art labor saving tool. Imagine capturing real-time notes of group meetings, trainings, and lecture opportunities while they are in progress. You will leave the session saying, "WOW, I never knew my days of having to retype notes would ever come to an end."

### ***Teri Dalton and Lundy Smith – East Meets West***

Teri Dalton and Lundy Smith will combine their 40 years of experience in health and wellness to bring an awareness to the benefits of yoga. This session will allow you to experience the affects of mindful breathing, intentional movement, and deep relaxation techniques. Both presenters believe that the workplace is the ideal place to incorporate a dedication to balance and flexibility. Smith, a Yoga Alliance certified yoga teacher will share her knowledge in the ancient physical practice of Hatha Yoga and its health benefits. Dalton tags teams this venue encouraging the implementation of positive healthful changes in the workplace. Plan on taking away easy and applicable techniques and ideas to implement when you return to your office. Imagine life as you catch the wave breaking surf into calm waters of a balanced workplace.

### ***Ed Pulido – General Session***

Ed Pulido is currently the Sr. Vice President of the Folds of Honor Foundation. While serving in the U.S. Army Reserves and ROTC Program, he received his degrees in military science, marketing, criminal justice administration and human relations. He attained the rank of major in his 18-year military career, and on May 16, 2005, he was medically retired from the United States Army. On August 17 2004, while serving a combat tour in Iraq, Maj. Pulido was training the new Iraqi Army and hit an improvised explosive device or roadside bomb. Due to the extensive injuries to his left knee the doctors had to amputate his left leg on October 1, 2004. For his heroism and valor on that August day, the president of the United States awarded him the Bronze Star Medal, Purple Heart, Meritorious Service Medal, Joint Service Commendation Medal, and Joint Service Achievement Medal. Major Pulido's story of courage has been featured on Time Magazine, Fox News, CNN and in all the local Oklahoma City television stations and newspapers.

# Conference Registration Form

19th Annual Educational Conference  
of the Oklahoma Society of Certified Public Managers  
U.S. Postal Training Center And Marriot Hotel and Convention Center  
2701 E. Imhoff Rd., Norman, Oklahoma

## Three ways to register

Mail your completed registration form to: OSCPM  
Attn: Bill Winters  
P.O. Box 53009  
Oklahoma City, OK 73152-3009

Fax your completed registration form to (405) 522-2072.

E-mail your completed registration form with payment information to: [bwinters@oktax.state.ok.us](mailto:bwinters@oktax.state.ok.us)

## Participant Information

*(Please use a separate form for each registrant.)*

Name

First Name for Badge \_\_\_\_\_

Agency Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Daytime Phone (\_\_\_\_) \_\_\_\_\_ Fax (\_\_\_\_) \_\_\_\_\_

E-mail address \_\_\_\_\_

## Targeted Conference Attendees

This conference is targeted to leaders, managers and supervisors, as well as Certified Procurement Officers in the public sector. We also encourage participation from staff interested in future management opportunities in the public sector.

## Please check the appropriate box:

**\$90 for All Participants**

**\$100 Late Registration — After August 15, 2008**

## Payment Information

Advance registration must be accompanied by payment in full. Purchase orders will be accepted, but must be sent with the registration form. All phone and e-mail registrations must be confirmed by mail with a check or purchase order. PayPal is available by going to [www.oscpm.org](http://www.oscpm.org).

OSCPM FEI# 731349560

PO/PA # \_\_\_\_\_  Check Enclosed – Check # \_\_\_\_\_

Do not write in this space. Thank you.

# GENERAL INFORMATION

## *Hotel Accommodations*

The 19th Annual OSCPM Educational Conference takes place at the U.S. Postal Training and Marriott Convention Center, 2801 E. Highway 9. (I-35 to HWY 9 East), Norman, Okla.

Blocks of rooms have been reserved for OSCPM attendees at the rate of \$75 plus tax single occupancy per night. To make your reservations, you must complete the enclosed NCED registration form and fax to (405) 366-1865. You will be responsible for your hotel billing and travel claim reimbursement.

This is a non-smoking facility. No firearms allowed. No pets allowed. Children under the age of 18 years old cannot be accommodated at this facility. All rooms have one queen-size bed. See registration form for more details.

✓ *The cut-off date for making reservations is August 22, 2008.*

## ■ *Directions*

Take I-35 south toward Dallas. Exit at 108A east on Highway 9. The hotel and conference center is approximately 5 miles east of I-35 on the north. To have a map faxed, please call (405) 447-9100 or visit their Web site at <http://www.conference-ok.com/>

## ■ *Parking*

Parking is available at no charge.

## ■ *Continuing Education Units (CEU)*

Six CEU's Supervisory Training will be granted and an attendance certificate will be issued.

Six CEU's for Certified Procurement Officers (CPO) will be granted – sign-in is required in the morning and certificates will be handed out at the end of the final session.

## ■ *Vendor Booths*

There will be vendor booths setup on-site. Space is limited. Gold Sponsor \$400, Silver Sponsor \$250, Bronze Sponsor \$175. If interested in setting a vendor booth or having flyers available to participants, please contact Teletha Hayden at [Teletha.Hayden@okdhs.org](mailto:Teletha.Hayden@okdhs.org).

## ■ *Conference Attire*

Suggested attire for the conference is business casual. Suits, ties and heels are not required. We encourage you to dress comfortably. The average temperature in Oklahoma City and Norman during September is 85 to 90 degrees.

## ■ *Door Prizes and Silent Auction*

Drawings will be held for door prizes throughout the Conference. Winners must be present to win. You will not want to miss out on the excitement from bidding on some fantastic and unusual gift items. This is always a favorite part of the conference.

## ■ *Substitutions or Cancellations*

We understand that occasionally things happen that prevent you from attending a program for which you have registered. If you find that you cannot attend this year's OSCPM Conference, here's what you can do:

Send a substitute. Substitutions can be made at any time – even on-site at the conference. We will gladly refund your conference registration fee upon written notification received by August 29, 2008. After this date registration fees are not refundable and purchase orders will be invoiced.

## *Special Needs*

Do you have any special needs or dietary restrictions that we can address? Please write OSCPM at PO Box 53009, Oklahoma City, OK 73152-3009; phone Carrie Rohr at (405) 521-6344, or fax: (405) 524-6942.

# HOTEL REGISTRATION FORM

Oklahoma Society of Certified Public Managers Educational Conference  
September 5, 2008

Full Name: \_\_\_\_\_ Date \_\_\_\_\_  
(Last) (First) (M.I.)

Address: \_\_\_\_\_  
(Street Address) (Apartment/Unit #)  
 \_\_\_\_\_  
(City) (State) (Zip Code)

Phone: (\_\_\_\_) \_\_\_\_\_ e-Mail Address: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_

Rate: \$75 (+ tax) rate Single Occupancy rate *(please check if applicable)*

Method of Payment:

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Transportation Information (per their request only): \_\_\_\_\_

Arrival Time: \_\_\_\_\_ Airline and Flight #: \_\_\_\_\_

Departure Time: \_\_\_\_\_ Airline and Flight #: \_\_\_\_\_

Shuttle Service Requested by Guest? Yes \_\_\_ No \_\_\_

Rate: \$20 – one way

## USPS NCED Accommodations and Booking Policies

The USPS NCED is a non-smoking facility. No firearms are allowed on property. No pets allowed. Children under the age of 18 years old cannot be accommodated at this facility. All rooms have one queen-size bed. Due to fire codes, no more than 2 guests are allowed per room.

Rate includes use of our 60,000 sq. ft. state-of-the-art facilities, which contains an Olympic-size pool, hot tubs, sauna, gymnasium, indoor running track, and tennis and racquetball courts.

Cancellations must be received by 6 pm on the date of arrival to avoid a no-show charge of one night's room and tax. Upon receipt of completed reservation form, the Housing Facility will confirm reservation with guest via telephone or fax.

### Please fax or mail completed form to:

**Fax# (405) 366-1865**

**NCED, 2801 E. Highway 9, Norman, OK 73071 *(Deadline August 22, 2008)***

CONFIRMATION INFORMATION <i>(To be completed by Front Desk)</i>			
Confirmation #:		Folio #:	
Room Rate: \$75 + tax (Queen)		Confirmed by:	Date Faxed: